

WRSSSC CLUB POLICIES & PRACTICES

As of January 21, 2010

1. PAYMENT

Registration forms must be filled out completely and payment must be included for registrations to be accepted. Registration is not considered complete until all necessary forms and payment have been received by the program registrar.

Payment must be made in full, in Canadian funds, by cash, cheque, direct debit, Visa or MasterCard. Payment by direct debit, Visa or MasterCard must be made in person only.

If taking advantage of any early registration discounts, payment in full must be received by the program registrar prior to the early registration deadline. No partial or post-dated payments will be accepted when taking advantage of early registration discounts.

In the event of cheques returned for insufficient funds, any person having issued two or more returned cheques to the club must make all subsequent payments to the club by either cash, certified cheque, money order or bank draft, or point-of-sale credit card or debit transaction. A \$25 administration fee will be charged for all NSF cheques.

Pro-rating of registration fees may begin after November 1st during the fall/winter season. There is no pro-rating of fees during the spring season.

All known cancelled days have been factored into session pricing.

2. CHANGES TO SCHEDULE

All WRSSSC programs are subject to change based on enrollment. Affected skaters will be notified, then the revised schedule posted.

3. REFUNDS

After the first two weeks in any skating season, WRSSSC does not offer refunds/credits without a medical note. All requests for refunds/credits must be put in writing addressed to the Board of Directors and must be accompanied by a doctor's note. Skaters must have missed a minimum of five consecutive sessions due to that illness or injury before a refund/credit is considered.

The only exception to this policy is where there is consensus between the coach and parent/guardian that the child is too young to benefit from the lessons arranged. Such requests must be submitted by the end of the child's fourth lesson.

Any refund/credit request after the final day of skating before the seasonal break will be issued as a Credit Voucher towards future ice costs (transferable to other family members) within one year.

A \$25 administration fee will be charged for any refund or credit. All known cancelled days have been factored into pricing.

The WRSSSC does not guarantee refunds/credits in the event of ice cancellations by the Arena, by mechanical breakdown, or acts of nature.

4. STARSKATE/COMPETITIVE

4 (a) Registration Policies

- Skaters should book private or semi-private lessons with a professional coach before registering for freeskate, skills or dance sessions.
- Skaters' second skating session choice must be a morning session. (Dance & Accelerated STARSSkate excluded).
- To ensure maximum benefit and safety, registration is limited on some sessions and will be offered on a first come, first served basis.
- Skaters may only purchase or buy-on to sessions for which they are qualified.
- Any skater purchasing or buying on to WRSSSC sessions must provide proof of current Skate Canada membership.
- Any skater wishing to register through WRSSSC as a home club member, and be eligible to compete or take tests as a WRSSSC member, must purchase at least one on-ice session. The only exception to this policy is any skater who is competing, or has competed, at a National level, or any adult skater (eighteen years or older). Those skaters exempt from the policy must instead purchase a minimum of five (5) buy-on booklets (worth ten hours of buy-on tickets). Any adult skater who does not wish to test or compete, may process his or her Skate Canada registration through the WRSSSC with no obligation to purchase buy-ons.
- All known cancelled days have been factored into session pricing; any unscheduled cancellations may be reimbursed with buy-on coupons.

4 (b) Skating Qualifications

Preliminary	No Freeskate Test passed
Junior	Completed Preliminary Freeskate Test
Intermediate	Completed Junior Bronze Freeskate Test
Senior	Completed Senior Bronze Freeskate Test
Open, Skills, Dance	All levels, no test qualifications

4 (c) Buy-Ons

The cost is \$25, for 8 coupons worth 2 hours of skating time; one extra free 15 minute buy-on coupon is currently also included. When buying onto a session, skaters must purchase the entire session, including any group or stroking time. Skaters wishing to buy on to sessions should arrive 10 minutes early to complete paperwork and payment before session begins. Skaters may only buy on to sessions for which they are qualified. Buy-On books may be purchased from Coach Linda Carroll.

4 (d) Skater Code of Conduct

Recreational and athletic competition should demonstrate high standards of ethics and sportsmanship and promote the development of good character and other important life skills. This Code applies to all athletes involved in the White Rock South Surrey Skating Club. I understand that, in order to be a member in good standing, I must act in accord with the following:

TRUSTWORTHINESS

- I will be worthy of trust in all I do.
- I will live up to high ideals of ethics and sportsmanship and always pursue victory with honour; I shall do what's right even when it's unpopular or personally costly.
- I shall live and compete honourably; I will not lie, cheat, steal or engage in any other dishonest or unsportsmanlike conduct.
- I will strive to fulfill commitments; I will do what I say I will do, and I will aim to be on time for practices, competitions and tests.

RESPECT

- I will treat all people with respect at all times and I will require the same of other athletes.
- I shall live and skate with class; I will be a good sport and will be gracious in victory and shall accept defeat with dignity; I shall compliment extraordinary performance and show sincere respect in pre and post-skating rituals.
- I will not engage in disrespectful conduct of any sort including profanity, obscene gestures, and offensive remarks of a sexual or racial nature, taunting, boastful celebrations, or other actions that demean individuals or the sport.
- I will treat all Officials with respect and will not complain about, or argue with any decisions during or after a skating event or test.
- I will treat all Volunteers with respect both within my Club, and at competitions and events outside my Club.
- I will treat all Coaches with respect both within my Club, and at competitions and events outside my Club.

RESPONSIBILITY

- I shall remember that participation in sports is a privilege, not a right and that I am expected to represent my club, coach and myself with honour both on and off the ice. I shall consistently exhibit good character and conduct myself as a positive role model.
- I recognize the importance of safeguarding my health; I shall not use any illegal or unhealthy substances including alcohol, tobacco and drugs, or engage in any unhealthy techniques to gain, lose or maintain weight.

FAIRNESS & CARING

- I shall live up to high standards of fair play; I will be open-minded and always willing to listen and learn.
- I will demonstrate concern for others and never intentionally injure any athlete or engage in reckless behaviour that might cause injury to me or others.

4 (e) Parent/Guardian Code of Conduct

Recreational and athletic training and competition should demonstrate high standards of ethics and sportsmanship and promote the development of good character and other important life skills. This Code applies to all parent/guardians with skaters involved in the White Rock South Surrey Skating Club. I understand that I must act in accordance with the following:

- I will encourage good sportsmanship by demonstrating positive support for all skaters, coaches and officials at every practice session, competition and test session.
- I will place the emotional and physical well being of my child ahead of my personal desire to win.
- I will encourage my child to skate in a safe and healthy environment.
- I will inform my child's coach of any physical disability or ailment that may affect the safety of my child or the safety of others.
- I will teach my child that doing one's best is more important than winning, so that my child will never feel defeated by the results of a competitive event.
- I will never ridicule or yell at my child or other participant for making a mistake or blame my child's teammates for placement in a competition.
- I will do my best to make skating fun and will remember that my child participates in sports for his/her own enjoyment and satisfaction, not my own.
- I will treat other skaters, coaches, volunteers, spectators and officials with respect, regardless of race, creed, color, sexual orientation or ability.
- I will applaud a good effort in both victory and defeat emphasizing the positive accomplishments and learning from the mistakes.
- I will teach my child to resolve conflicts without resorting to hostility or violence.
- I will be a positive role model for my child and other skaters.
- I will demand a skating environment for my child that is free of drug or alcohol abuse and agree that I will not use or provide to a third party any drug prescribed by applicable provincial, federal, or municipal law.
- I will encourage my child's coach to continue their education and training through programs offered by Skate Canada and other accredited organizations.
- I will respect my child's coach and refrain from coaching my child or other skaters during practices and competitions because it may conflict with the coach's plan or strategies.
- I will respect the decisions of officials and their authority during competitions and test sessions and teach my child to do likewise.
- I will show appreciation and recognize the importance of volunteers and club officials.
- I will support all the participants in my child's competition and respect the rights of all skaters to participate.